



Contact Information

BEST Health Plans offers several departments who specialize in providing you with the support you need to administer your plan on a daily basis.

<p>Renewals Mike Morgan 800.854.7417, ext.373 Fax: 208.893.5040 mmorgan@beneficialadmin.com 7 am – 5 pm PST Monday – Friday</p>	<p>For assistance with renewals, plan changes, and product consultation.</p>
<p>Customer Service 800.854.7417 Fax: 949.724.1603 customerservice@beneficialadmin.com 7 am – 5 pm PST Monday – Friday</p>	<p>For answers to employer questions concerning billing, eligibility, enrollments and terminations.</p>
<p>Member Services 877.247.6778 8 am – 11 pm EST Monday – Friday</p>	<p>For answers to member questions concerning claims, plan information and locating a provider.</p>
<p>Claims Please send Dental Claims to: BEST Health Plans PO Box 30567 Salt Lake City, UT 84130-0567</p>	<p>Did you know that members can look up the status of a claim on the member portal? All they need to do is log on to www.yourdentalplan.com/bhp.</p>
<p>Please make checks payable to Beneficial Administration</p>	<p>Please mail Premium Payments to: Beneficial Administration PO Box 3100 Newport Beach, CA 92658-9027</p>
<p>All other mail correspondence: BEST Health Plans 2505 McCabe Way Irvine, CA 92614</p>	<p>For online access to claims forms, plan and network information: www.besthealthplans.com/employers.html Or www.yourdentalplan.com/bhp</p>

Who is Beneficial Administration? Beneficial Administration is a Third Party Administrator who administers accounts on behalf of BEST Health Plans and is known for providing great personal service. For more information on Beneficial Administration, visit www.beneficialadmin.com.

Online Functionality

BEST Health Plans recognizes the convenience of having materials available online, which is why we offer online support for clients and enrolled employees and dependents through our member and employer websites:

Employers can access provider information and download forms through the BEST Health Plans website, or they can sign up for Gateway, our confidential online tools system. By logging in from www.besthealthplans.com/employers.html, employers can:

- Administer plans online (add, enroll, delete employees and/or dependents)
- Check the balance and status of payments
- Order enrolled employee and dependent ID cards
- Verify employee and/or dependent eligibility
- Update contact information
- Look up insurance agent's contact information
- Download forms and plan documents
- Email Customer Service

Enrolled employees and dependents can access the following at www.yourdentalplan.com/bhp:

- Locate a provider in our network
- Nominate a dentist to join the network
- Access benefit and claims information
- Access electronic explanation of benefits
- Download claim forms
- Calculate benefit costs with the Treatment Cost Calculator
- Verify eligibility for all family members
- Request ID cards
- Access dental articles and glossary

Advantage and Advantage Plus plans are marketed and distributed by BEST Health Plans, LLC.

Dental HMO in California: Offered and administered by Dental Benefit Providers of California, Inc.

Dental HMO in Texas: Plan is underwritten by National Pacific Dental, Inc.

Prepaid Dental in Florida: Plan is underwritten by Solstice Benefits, Inc., a licensed prepaid Limited Health Services Organization; Chapter 636 F.S.

In-Network Only Dental: Plan is underwritten by UnitedHealthcare Insurance Company.